

GTC

These terms and conditions ('Terms of Sale') bind the natural or legal person ('You/Your/'Your') who makes a reservation ('Reservation') and the temporary accommodation service provider whose name appears in your confirmation email ('The Confirmation') ('We/ Us/ Ours'). These Conditions of Sale are subject to the competent courts under the conditions of common law, and apply exclusively to all Reservations made in Our establishment.

You confirm that you are over eighteen (18) years of age and have the legal right and capacity to make and pay for Your Reservation.

RESERVATION

The reservation can be made:

- * directly on our secure site, with advance payment by credit card.

- * by phone or email. The reservation will be guaranteed by the transmission of your bank details. We accept Visa and Mastercard.

We also offer you the possibility of making a bank transfer of 50% of the amount of the stay.

RATE

Rates are for 1 night – villa – up to 10 people – Taxes not included. Rates vary according to seasons.

Cleaning, towels and sheets are included in the price.

Minimum length of stay: 3 nights, from €650/night

For accommodation of a 3rd person in a room, please contact us.

For security reasons, we do not accommodate children or people with reduced mobility upstairs.

We regret that we cannot accommodate your pets.

The interior of Villa Wine & Roses is a non-smoking area.

SCHEDULE

Availability of the room: from 4 p.m.

Release of the room: before 11:00 a.m.

If you wish to arrive outside the times indicated in your Confirmation, please contact us directly to reconfirm your arrival time.

If your arrival exceeds the normal hours or the scheduled time of arrival, and this without prior agreement with us, we have the right to cancel your reservation for the entire stay and to require the payment of the stipulated cancellation penalties. in your confirmation.

MODIFICATION AND CANCELLATION

The procedures for modifying or canceling Reservations by You are indicated in the "Cancellation Conditions" section of the Confirmation sent to you by e-mail.

If you cancel Your Reservation after the cancellation deadline ('Deadline'), all cancellation penalties specified on Your Confirmation, including, if applicable, any additional products or services forming part of the Reservation, will have to be paid.

Failure to show up on the scheduled day of arrival is considered as a complete cancellation of Your Reservation for the entire stay and We are therefore not required to ensure that the accommodation remains available.

If you modify Your Reservation, the rates are subject to change. If You request a Change and We are unable to accommodate it, Your Booking may be cancelled. If the cancellation takes place before the deadline specified on Your Confirmation it may be subject to the late cancellation penalties specified on the Confirmation.

Payment

The amount of the Reservation to be paid is indicated in Your Confirmation. This amount will be debited from Your credit card account following the sending of Your Confirmation. The order will be automatically canceled if Your credit card is refused by the bank or in the event of lack of funds in Your account.

Payment for any remaining balance, other goods or services consumed during Your stay with Us must be paid by You in full prior to Your departure. If you were to leave Our establishment without paying Your balance, We remain entitled to debit the bank card You submitted at the time of Booking for any unpaid balance.

PLEASE NOTE – your credit card details are processed in accordance with PCI-DSS security standards in order to guarantee Your Reservation. Beyond the Cancellation Deadline, We reserve the right to pre-authorise, or even debit, the value of the cancellation penalties from your credit card. When it is simply a pre-authorization, no amount is debited from your account but the credit available on your bank card may be reduced by an amount equal to the value of the penalties.

Responsibility

We shall not be liable to You for the non-performance of any of the obligations incumbent on Us hereunder, which would not be Our fault (fraud, misrepresentation, etc.), or which would be consecutive to the occurrence of a case of force majeure. In any event, Our liability shall not exceed the amount paid by You and collected by Us for Your Booking.

We endeavor to exercise all care and diligence reasonably necessary for the proper performance of Our obligations. We shall not be liable for any consequential damages (including loss of profit, loss of revenue, loss of money, loss of time, missed opportunities, or any other wrong or damage not directly caused by Us) or that We could not reasonably foresee.

You are liable for any damage, loss or harm suffered by Our establishment as a result of fault (acts or omissions) or negligence on Your part. In this case, You agree to pay Us directly any amount reasonably necessary to repair such damages caused by You. We reserve the right to cancel Your Reservation immediately and without refund, in the event that Your behavior during the stay ceases to be reasonable and/or results in serious complaints from the staff of the establishment or the neighbors.

Applicable law

In the event of a dispute, the applicable law is French law.